

Praison Dani George

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PROFESSIONAL SUMMARY

Integration Developer with over 8 years of experience in API development, maintenance and cloud solutions across diverse industries such as insurance, pharmaceuticals, and finance. Specializing in MuleSoft, I have a proven track record of delivering innovative solutions that enhance operational efficiency. Proficient in Anypoint Platform and Anypoint Studio, I focus on driving digital transformation through technical expertise and strategic project execution.

WORK EXPERIENCE

Technology Analyst

Infosys Limited • Houston, TX

Aug 2016 – Apr 2025

- **API Development, Support, and Maintenance:** Developed, supported, and maintained Mule 4 APIs across CloudHub, RTF, and on-premises environments, ensuring reliable performance and integration.
- **Optimized API Migration:** Migrated Java services to MuleSoft REST APIs, handling SDLC from analysis to deployment on CloudHub and on-prem Anypoint Platform.
- **Connector Integration:** Developed APIs with connectors like Database, IBM MQ, SOAP, and HTTP, integrating platforms like Hyperscience, UiPath, SAP, and Appian.
- **Cloud Solutions & Delivery:** Enhanced cloud service functionality by analyzing and documenting complex API logic, simplifying future development.
- **Security and Validation:** Built Mule 4 APIs with advanced security and data validations for a banking client.
- **Cross-Platform Development:** Designed and managed MuleSoft solutions on CloudHub and RTF, utilizing Solace PubSub+ for messaging in a pharmaceutical project.
- **Legacy System Modernization:** Facilitated migration of on-premises and .NET legacy systems to cloud by documenting business rules.
- **SME and Knowledge Transfer:** Acted as SME for cloud migration, supporting seamless transitions and effective team knowledge transfer.
- **Customer Satisfaction:** Contributed to a 4.9/5 CSAT score through TIBCO integration tools, recognized as model strategies by leadership.
- **API Lifecycle Management:** Managed the API lifecycle, including SLA policies in Anypoint Platform.
- **Deployment and CI/CD:** Utilized Azure DevOps and GitLab for CI/CD, version control, and parameter configuration for efficient deployments.
- **Application Support:** Provided incident support, troubleshooting, and uptime management for Mule applications on CloudHub, RTF, and on-premises.

Project Details:

American Insurance Company - Senior MuleSoft Developer

Worked on the development and integration of APIs for the company's newly updated portal, enhancing user experience for Participants and Policyholders.

- Developed Mule APIs for the newly updated Portal for Participants and Policyholders, integrating

with the redesigned website.

- Collaborated with Product Owners, Business Analysts, and Scrum Masters to analyze requirements, refine user stories, and plan sprints.
- Participated in story grooming sessions, backlog prioritization, and release planning, contributing to iterative delivery of key functionality.
- Worked on the design, development, unit testing, deployment and maintenance of Mule 4 APIs
- Performed detailed system analysis to extract business logic from .NET-based legacy applications, documenting behavior and mapping requirements for future modernization.
- Utilized Database, Object Store, Caching, and connectors.
- Led Change Management processes through ServiceNow, including creation of change requests, coordination of approvals from technical and business stakeholders, and validation of production rollout readiness.
- Coordinated API design and delivery across functional teams, ensuring architectural consistency and adherence to security standards.

Skills used: Mule 4, Azure DevOps, Database, .NET

Tools used: Anypoint Studio, Azure DevOps, Postman, SQL Server Management Studio, WinSQL, Visual Studio Professional 2015, ServiceNow

Swiss Pharmaceutical Company - Senior MuleSoft Developer

Contributed to the Cell and Gene Therapy Core services by enabling API-Led and Event-driven integrations using MuleSoft and Solace technologies.

- Designed and developed CloudHub and Runtime Fabric (RTF) APIs, managed policies in Anypoint Platform, and provided support and maintenance.
- Leveraged Solace PubSub+ for asynchronous messaging.

Skills used: Mule 4, Solace PubSub+

Tools used: Anypoint Studio, Solace PubSub+, GitLab, Elasticsearch, Postman, ServiceNow, Jira, Confluence.

American Insurance Company – Senior Integration Developer

Supported the automation of processes for the Retirement division by designing and developing Mule APIs and managing deployment and maintenance.

- Engaged in client discussions and sprint planning activities, collaborating with stakeholders including Product Owners and Business Analysts to identify integration needs and define system behavior.
- Conducted root cause analysis for existing workflows and proposed integration solutions aligning with business goals.
- Designed and developed Mule APIs with various connectors, including HTTP, Database, Web Service, IBM MQ, Caching, Object Store, and Amazon SQS.
- Managed SLA policies on Anypoint Platform and handled deployment and maintenance using Azure DevOps.
- Supported pre-deployment reviews and post-implementation validation, ensuring compliance with enterprise governance and release schedules.

Skills used: Mule 4, Oracle 11g

Tools used: Anypoint Studio, Oracle SQL Developer, Azure DevOps, Git, Splunk, Maven, Postman, SoapUI

American Financial Service Company – Mule API Developer

Transitioned existing services from Java to cloud-based Mule applications, creating a more modern and scalable architecture.

- Created RAMLs and developed MuleSoft REST APIs through all lifecycle stages, from design to deployment.

- Implemented Database, MQ queue, Webservice, and HTTP request connectors.
- Used Database, MQ queue, Webservice, HTTP request connectors

Skills used: Mule 4, Databases (Oracle DB, Microsoft SQL Server, IBM Db2)

Tools used: Anypoint Studio, Bitbucket, Postman, SoapUI, Confluence, Jira

EDUCATION

Master of Technology in Network and Internet Engineering

Jul 2014 - May 2016

Karunya Institute of Technology and Sciences • Coimbatore, India

- Graduated with a GPA of 7.61 on a 10.0 scale.

Bachelor of Technology in Information Technology

Jul 2010 - May 2014

Mahatma Gandhi University • Kottayam, India

- Graduated with a GPA of 6.98 on a 10.0 scale.

TECHNICAL KNOWLEDGE

- Integration/Middleware: MuleSoft (Mule 4, 3.9), TIBCO BusinessWorks 5.12
- Event streaming: Solace PubSub+
- Programming: JavaScript, PHP
- Database: Oracle 11g, Microsoft SQL Server, MySQL
- DevOps CI/CD: Azure DevOps, GitLab, Bamboo, Jenkins
- IDE: Anypoint Studio, Eclipse, Oracle SQL Developer
- Monitoring: Splunk
- Version Control: Git, GitLab, GitHub
- Integration Testing Tools: Postman, SoapUI
- Integration Styles and Protocols: REST, SOAP, JSON, XML, CSV
- Other Tools: ServiceNow, Maven, Atlassian Tools, Visio, WinSCP, Notepad++, Microsoft Office Tools, Visual Studio Code Jira, Confluence

SKILLS

- 8+ years of experience in integration technologies such as MuleSoft
- Ability to handle crucial go-lives
- Effective team member with excellent communication and skill to understand client issues
- Excellent time-management and coordination skills
- Fluent in verbal and written English language
- Effective listener and efficient problem solver
- Trained DevOps Professional

PROFESSIONAL CREDENTIALS

- Certified MuleSoft Developer (Mule 4) – Valid until January 2026

AWARDS AND HONOURS

- Won Infosys EAIS Unit Titan Award for Team Excellence for achieving a CSAT (Customer Satisfaction) score of 4.9/5 2018

- Won Infosys Insta Award for the best performer of the team 2017, 2018
- Won client's High 5 award for best performer of the team for the sprint May 2024